

Success Story

FRED HUTCHINSON *Cancer Research Center*



FRED HUTCH
CURES START HERE™

Fred Hutch gains new efficiencies and reduces cost in supply chain operations.

The mission of Fred Hutchinson Cancer Research Center is the elimination of cancer and related diseases as causes of human suffering and death. The Center conducts research of the highest standards to improve prevention and treatment of cancer and related diseases. Their world-renowned researchers have received three Nobel Prizes and many other major awards.

Challenges

- Inefficient, manual paper based process takes 8 staff 2 hours to record deliveries.
- 48 man-hours per/day to deliver to recipients. Struggle to deliver same day of receipt. Many are lost and replaced—very expensive.
- Paper documents attached to parcels, bad internal address, no standards for high-cost items.
- Alerts and notifications difficult to fulfill, no standard service levels, outdated staff address system, calls tie up staff for hours each day, limited accountability.
- Record keeping limited to a file cabinet filled with delivery sheets, no reporting, no accountability, limited.
- Reputation low, stress level of the receiving staff high, struggling to complete deliveries every day and resolve issues resulting from an inefficient system.
- Excessive reliance on copying equipment, paper intensive, long term storage of delivery documents is costly, inefficient and wasteful use of energy

Benefits

- Packages are processed twice as fast and delivered in 33% less time using fewer people.
- Automated alerts and notifications ensure the accurate fulfillment of special requests.
- Complete online history of every package from loading dock to proof of delivery.
- Increased customer satisfaction, quick delivery, delayed items are resolved quickly.
- Timely and accurate management reports. Clear understanding of SC operations.
- Enhanced job satisfaction of the receiving and internal delivery staff.

FACTS AT A GLANCE

Products:

- VueturaTrac Application Framework
- VueturaTrac for mobile devices
- VueturaTrac Workstation Client
- VueturaTrac WebTrac

Professional Services:

- On-site operational review.
- SC optimization, lean techniques.
- System implementation, staff and manager training.

MMIS System:

- PeopleSoft

Items per/day:

- 400 +

SC Profile:

- Complex handling receiving and delivery issues, live, time sensitive, radioactive, small, very expensive, compliance requirements. Wide variety of special delivery issues.

Vuetura

Advanced tracking. **Powerful results.**

We knew we needed to automate, and once we had the budget, choosing Vuetura was easy. We looked at three vendors and the decision was simple for us. Vuetura offered the exact solution we needed at the right price. On top of that, they proved through months of discussions leading up to our decision that they would be a vendor we could count on for any support we might need.

— Mark Burch,
Fred Hutch Materials Operations Manager

Measurable Real Results (Six months after go-live)

	Percentage of Change
Number of packages	10% Increase
Number of receiving employees	12% Decrease (1 FTE)
Average time to receive/record packages	50% Decrease
Average time to deliver packages	33% Decrease
Average lost packages per month	100% Decrease
Average misrouted packages	100% Decrease
Average time resolving customer service calls	75% Decrease

Powerful results

VueturaTrac gives you complete control and detailed oversight of visitor and package tracking, process automation, and supply chain management.

What makes VueturaTrac so great?

Speed and Efficiency

With VueturaTrac manual processes become automated, streamlined, accurate, faster and much, much less costly.

100% Visibility

With just a few clicks, you can find any package and/or person in your facility and access its complete history.

Rapid ROI

Customers report 400% or more three-year ROI, and the system frequently pays for itself in under a year.

It seamlessly integrates with the big systems

VueturaTrac can integrate between one or more external host database systems or data warehouses.

About Vuetura

We are tracking experts with an intelligent, user-friendly framework built to give you complete control and detailed oversight of all tangible items within your organization— receiving & delivery tracking, lobby and visitor security, supply chain management and more.

Vuetura

Advanced tracking. **Powerful results.**

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